



We are excited to introduce our new and improved Tucoemas Online Banking platform! Tucoemas Online Banking is now accessible at my.tucoemas.org. Please download our new mobile app through the App Store or Google Play. Below are important steps for accessing your account.

If your online banking username starts with a number, includes a special character, or has less than 8 characters, you must re-enroll in Tucoemas Online Banking.

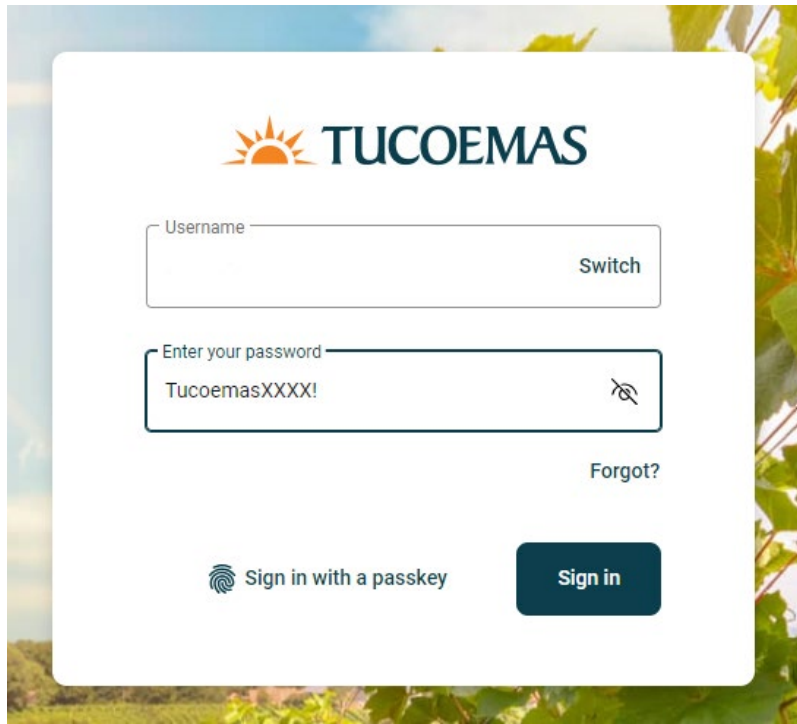
Click the 'enroll' link below the online banking login section to re-enroll.

If your online banking username **does not** start with a number, **does not** include a special character, and includes **more** than 8 characters, you only need to reset your password.

1. Enter your username

The image shows a login interface for Tucoemas. At the top center is the Tucoemas logo, which consists of a stylized sun icon to the left of the word 'TUCOEMAS' in a bold, dark blue font. Below the logo is a white rectangular box containing a text input field. The input field has a light gray border and contains the placeholder text 'ENTER YOUR USERNAME'. Above the input field, the word 'Username' is written in a small, gray font. To the right of the input field, the text 'Forgot?' is displayed in a small, gray font. Below the input field and the 'Forgot?' link is a dark blue button with the word 'Continue' written in white text.

2. Your **temporary password** is "Tucoemas" with the last four digits of your social security number and an exclamation mark. Example: TucoemasXXXX!



3. Finally, to verify your account, please enter the verification code sent to the phone number attached to your online banking account. Once you enter that verification code, you will be asked to create a new password before accessing your online banking account.

If you no longer have access to the phone number used for verification, please contact us at (559)732-8892 or supportcenter@tucoemas.org.